








The Centers for Medicare & Medicaid unveiled www.hospicecompare.gov, a new online resource that allows families considering hospice care for a loved one to compare providers based on their performance. The data below represents a sample of the data provided on the website, which is updated quarterly.






MEDICARE'S HOSPICE COMPARE WEBSITE

Family Caregiver's Survey Results as of February 11, 2019

| |  Jewish Social Service Agency |  Montgomery Hospice |  Seasons Hospice |  Holy Cross Hospice |  National Average |
|-------------------------------------|--|--|---|--|--|
| Communication with Family | 79% | 77% | 75% | 75% | 80% |
| Treating patient with respect | 91% | 89% | 86% | 85% | 91% |
| Emotional & spiritual support | 91% | 90% | 86% | 85% | 90% |
| Help for pain & symptoms | 74% | 70% | 69% | 68% | 75% |
| Training family to care for patient | 73% | 71% | 69% | 71% | 75% |
| Rating of this hospice | 84% | 81% | 74% | 75% | 81% |
| Willing to recommend this hospice | 90% | 87% | 77% | 77% | 85% |






MEDICARE'S HOSPICE COMPARE WEBSITE

Patient Preferences – Quality of Patient Care as of February 11, 2019

| |  Jewish Social Service Agency |  Montgomery Hospice |  Seasons Hospice |  Holy Cross Hospice |  National Average |
|--|--|--|---|--|--|
| Patients or caregivers who were asked about treatments preferences like hospitalization & resuscitation at the beginning of hospice care | 99.9% | 99.4% | 99.9% | 99.6% | 98.7% |
| Patients or caregivers who were asked about their beliefs & values at the beginning of hospice care | 99% | 92.3% | 99.9% | 98.9% | 95.3% |

MEDICARE'S HOSPICE COMPARE WEBSITE

Managing Pain & Treating Symptoms as of February 11, 2019

| |  Jewish Social Service Agency |  Montgomery Hospice |  Seasons Hospice |  Holy Cross Hospice |  National Average |
|--|--|--|---|--|--|
| Patients who were checked for pain at the beginning of hospice care | 99.4% | 99.3% | 99.8% | 96.8% | 95.9% |
| Patients who got a timely & thorough pain assessment when pain was identified as a problem | 94.2% | 68.6% | 84.1% | 97.4% | 85.5% |
| Patients who were checked for shortness of breath at the beginning of hospice care | 99.4% | 97.7% | 99.9% | 100.0% | 97.9% |
| Patients who got timely treatment for shortness of breath | 99.5% | 99.5% | 99.5% | 97.7% | 95.6% |
| Patients taking opioid pain medication who were offered care for constipation | 99.4% | 99.7% | 99.5% | 99.7% | 93.8% |